DEPARTMENT OF COMMERCE AND INTERNATIONAL TRADE FEEDBACK FROM STAKEHOLDERS AND ACTION TAKEN (2019-20)

The Department of Commerce & International Trade has formal and informal mechanisms to obtain feedback from stakeholders through various committees, associations and organizations, etc.

1. Employer Feedback: (for the Graduating batch of 2018-19)

- Communication in GD and PI has to be improved to a greater extent
- Students need to be updated on current business knowledge

2. Students Feedback

- Students requested for Arrear / remedial coaching classes in the evening
- To introduce MOOC course and SWAYAM course.

3. Alumni:

• To have an exclusive Placement officer for the Commerce Department

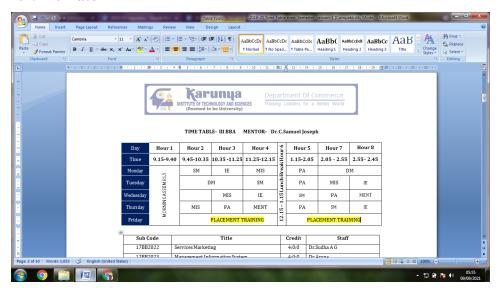
4. Parents:

• To have an exclusive Placement officer for the Commerce Department

Action Taken for Parents Feedback

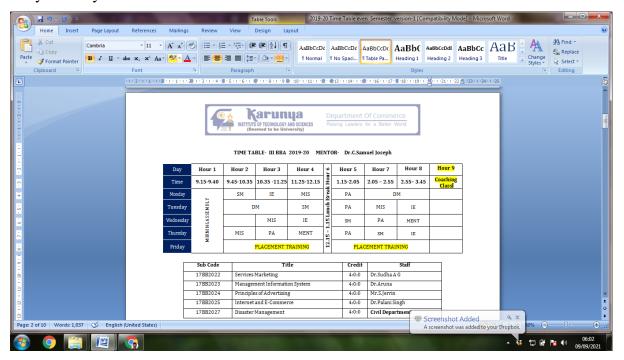
 An Exclusive hour is included for enhancing the communication, GD and PI in the time-table on every Friday which will also take care of recent trends in Business knowledge

2019-20 Batch



Student Feedback

Based on the students' feedback an exclusive hour is included for arrear coaching after 4 pm every Monday



KARUNYA INSTITUTE OF TECHNOLOGY AND SCIENCES DEPARTMENT OF COMMERCE AND INTERNATIONAL TRADE CURRICULUM

BACHELOR OF COMMERCE (B. Com General) For 2020-21 Batch onwards

Course Code Course Title Credit SEMESTER - I 3:0:0 17EN2001 **English for Communication** 17LN2001/17LN2005/16LN2009 French-I/ Tamil -1/Hindi-1 3:0:0 20BC2001 Financial Accounting -I (ACCA) 4:0:0 20BC2002 Business Organization and Management (ACCA) 4:0:0 20BC2003 **Business Economics** 3:0:0 20BC2004 Marketing Management 4:0:0 18CH1002 **Environmental Studies** 3:0:0 Total 24

	SEMESTER – II	
17EN2002	Professional English	3:0:0
17LN2002/17LN2006/16LN2010	French-II/ Tamil -II/Hindi-II	3:0:0
20BC2005	Financial Accounting- II (ACCA)	4:0:0
20BC2006	Banking Theory Law and Practice	3:0:0
20BC2007	Company Law and Secretarial Practice	4:0:0
20MA2010	Business Mathematics	3:0:1
17VE2002	Value Education	0:0:2
	Total	23
SIP2995	Summer Internship Program**	2
	SEMESTER – III	•
20BC2008	Corporate Laws (ACCA)	4:0:0
20BC2009	Advanced Accounting (ACCA)	4:0:0
20BC2010	Income Tax (ACCA)	4:0:0
20BC2011	Financial Accounting – LAB	0:0:2
20BC2013	Business Research Methods	4:0:0
20MA2012	Business Statistics With R	3:0:1
	Total	22
	SEMESTER IV	
20BC2014	Corporate Accounting-I	4:0:0
20BC2015	Investment Management	3:0:0
20BC2016	Principles of Auditing (ACCA)	3:0:0
20BC2017	Cost Accounting I (ACCA)	4:0:0
20BC2018	Indirect Tax (ACCA)	4:0:0
20BC2019	Disaster Management	3:0:0
	Total	21
SIP2995	Summer Internship Program**	2
	SEMESTER V	
20BC2020	Corporate Accounting-II	4:0:0
20BC2021	Cost Accounting –II (ACCA)	4:0:0
20BC2022	Financial Management (ACCA)	4:0:0
20BC2023	Indian Financial System	4:0:0
20BC2024	International Business	4:0:0
XXXXX	MOOC/SWAYAM/Other Certifications (8Wks)	2:0:0
	Total	22
	SEMESTER VI	
19MT2001	Fundamentals of Advertising	4:0:0

20BC2025	Management Accounting (ACCA)	4:0:0
20BC2026	New Venture Creation	4:0:0
PSP2998	Part Semester Project/Business models/Innovative strategies	0:0:12
Total		24

CREDITS DISTRIBUTION

Papers	Credits
General Core	31*
Departmental Core	93
Internship (4 weeks)	04
Part Semester Project/Business models/Innovative	12
strategies	
Total	140

^{*}Including MOOC/SWAYAM/Any online courses

FEEDBACK ANALYSIS 2019-20

The feedback from the parents, employers, alumnus, and students are analyzed using various criterions and evaluated as shown below.

1. Feedback from parents:

Feedback from the parents is collected during the parent-teachers meet every year and analyzed for the improvement of the curriculum based on the following criteria.

	Criteria used for analysis
C1	Raising the standard of education through Curriculum
C2	Competency of the Teachers in imparting the Course content and Skills effectively
C3	Importance is given to practical aspects in curriculum
C4	Courses in the curriculum are socially relevant
C5	Education provided creates confidence to face competitive exams
C6	Courses in the curriculum are suitable for Employability / Entrepreneurship
C7	The interaction between staff and students inside and outside the classrooms
C8	Usage of Technologies by faculty relevant to the course
C9	Evaluation system in exams followed in the Institution
C10	The Institution offers quality education in a holistic way

^{**} At end of II and IV semester

C11	The overall facilities available in the Institution
C12	Placement training and facilities
C13	Internet and Wi-Fi facility
C14	Library facilities
C15	Sanitation facilities
C16	Facilities in the Residences
C17	Co-curricular activities
C18	Mentoring and counselling system
C19	Bridge courses in English / Computer / Mathematics conducted in the First year
C20	Training programmes to impart life skills
C21	Fee Structure

Parent Feedback

1. PARENT'S DETAIL

		1	Name	Age	Qualification	Occupation
Father	Sug	umar. Pr	-	149	m.com	Former
Mother	-	-				
u.			e Address		Office Add	iress
Communication		0.: 98439	Atti wolony Thirapuratish	Mobile Email ID		
Alumni	Yes	No	Year of Study	2019	Department	Commer

2. YOUR WARD'S DETAIL

	Name	Department	Reg. No.	Day Scholar/ Campus Hostely Outside Hostel
Showe K	anighka Sugumar	Commerce	URK19como20	campus Hostel
Mobile No.		Email ID		meta Hother
HOSTEL DETAILS	Vo	runger Ins	of the Hostel: Circles tell. Stell. Stille of Ta	ech notogy and

3. Your views on the Working of Autonomy in the Design of Curriculum & Teaching, Learning and Evaluation

S. No.	Particulars	Excellent	Very Good	Good	Average	Poor
1	Raising the standard of education through Curriculum					
2	Competency of the Teachers in imparting the Course content and Skills effectively					
3	Importance given to practical aspects in curriculum			/		
4	Courses in the curriculum are socially relevant					
5	Education provided creates confidence to face competitive exams		V			

6	Courses in the curriculum are suitable for Employability / Entrepreneurship	
7	The interaction between staff and students inside and outside the classrooms	
8	Usage of Technologies by faculty relevant to the course	
9	Evaluation system in exams followed in the Institution	

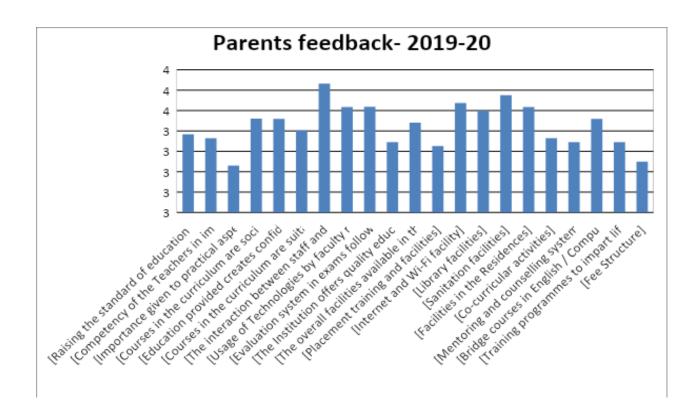
4. Your views on the Education, Facilities and Resources in Karunya Institute of Technology and Sciences

S. No.	ourage and motivate the students to learn more. Son	Excellent	Very Good	Good	Average	Poor
1	The Institution offers quality education in a holistic way		-			
2	The overall facilities available in the Institution					
3	Placement training and facilities					
4	Internet and Wi-Fi facility					
5	Library facilities		~			
6	Sanitation facilities					
7	Facilities in the Residences		~			
8	Co-curricular activities					
9	Mentoring and counselling system					
10	Bridge courses in English / Computer / Mathematics conducted in the First year					
11	Training programmes to impart life skills					
12	Fee Structure					

0

5a. What is the unique feature of Karunya Institute of Technology and Sciences?		
5b. Are you wil	ling to contribute to the development of the Institution? In what way?	
Sc. How do you institution?	a rate the developmental activities organized by the department /	

5d. What do you expect from the Institution for your son / daughter towards education? Brough time to be provided by the administration for fee payment women students panents gampus. Sugested reprographic facilities within July.



2. Feedback from Employer:

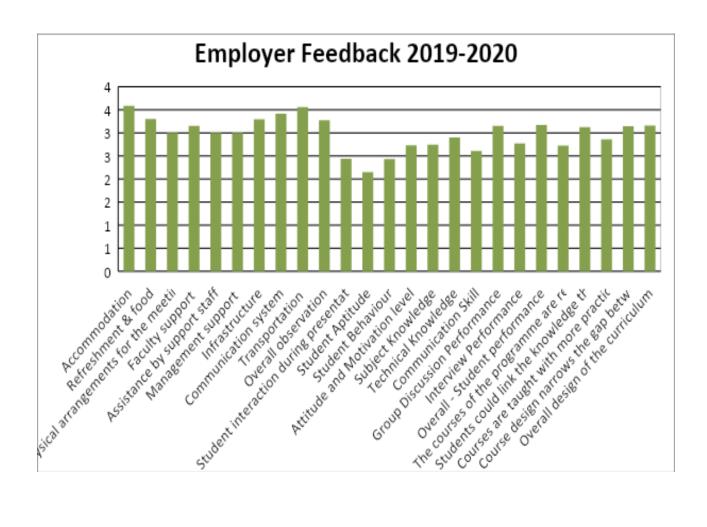
Feedback from the employers based on the following criteria are collected and analyzed during the placement season every year, following which improvements are made in the curriculum.

	Criteria used for analysis
C1	Accommodation
C2	Refreshment & food
C3	Physical arrangements for the meeting
C4	Faculty support
C5	Assistance by support staff
C6	Management support
C7	Infrastructure
C8	Communication system
C9	Transportation
C10	Overall observation
C11	Student interaction during presentation
C12	Student Aptitude

C13	Student Behaviour
C14	Attitude and Motivation level
C15	Subject Knowledge
C16	Technical Knowledge
C17	Communication Skill
C18	Group Discussion Performance
C19	Interview Performance
C20	Overall - Student performance
C21	The courses of the programme are relevant for moulding students in professional and
	ethical ways
C21	Students could link the knowledge they gained with the real world situations
C22	Courses are taught with more practical applications
C23	Course design narrows the gap between industry and academia
C24	Overall design of the curriculum

Employer Feedback

		Contact No:	7	10	811	116
	of the Company: KGTSL	Contact No.: Email Address Designation.:	31	800	h @	Su
	of the Official: Kaisc	Designation.:				دهم
lame	of the Official:		1	2 1		
	ammes participated in the interview: 13, Land	n and	15	15 Hz		
rogr	ammes participated in the interview:					
Avera	ge no.of students recruited:					
		0.1	n H	estisfa	ctory	
XIII-	ly Mark 'X' in the cell Note: A - Excellent, B - Satisfactory, C - Not Sa	atistactory &	4	R	C	D
TE	acilities provided by the college		A	В		
1	Accommodation		/	1		
2	Refreshment & food			1		
3	Physical arrangements for the meeting					
4	Faculty support					
5	Assistance by support staff			1		
6	Management support			1		
7	Infrastructure			1		
8	Communication system				/	
9	Transportation			V	1	
10	Overall observation				1	2
	Quality of the students					
1	Student interaction during presentation				1	
2	Student Aptitude			1	1	
3	Student Behaviour			-	-	
4	Attitude and Motivation level			~		
5	Subject Knowledge		V	1		
6	Technical Knowledge ?			-	1	
7	Communication Skill			-		
8	Group Discussion Performance		-	1	1	
9	Interview Performance				1	
10	t a 1 -t marformance		-	-		
D	- La Labo Convege		-	1		
10	The courses of the programme are relevant for mo	ulding students	-			
1	l · · · · l · · · d othical Ways		+			
	Students could link the knowledge they gained wi	th the real	-			
12	world situations				1	
	Courses are taught with more practical application	1S	-	1	X	
-	Course design narrows the gap between industry	and academia	-	1		
	Overall design of the curriculum					
I	V. Any other comments / suggestions				-	
	I Student should Drang	Commit	الما	m ,	ang	
	CV Croaty sleils.					



3. Feedback from alumni:

Feedback from the alumni based on the following criteria is collected every year and analyzed for the improvement in the curriculum.

	Criteria used for analysis
C1	The level of knowledge enrichment achieved through the course content
C2	Allotment of credits for each course and teaching hours per week
C3	The syllabus, design, resource and outcome of each course
C4	Choice provided to select elective courses and inter departmental courses
C5	The course content enabled acquiring of skills relevant to placement opportunities
C6	Courses give more importance to ethical practices so as to mould the personality
	traits of learners
C7	Courses taught link the knowledge they gain with the real world situations
C8	Courses impart more practical knowledge than theory
C9	Course design narrows the gap between Industry and academia
C10	Teaching method followed by teachers
C11	Syllabus portions for each course given for self-study and learning in forms of
	assignments, seminars, etc.
C12	Preparation, communication, and helpful attitude of teachers in assisting the learners
C13	Weightage given to different components of continuous internal assessment and the
	way in which they are implemented
C14	Fairness of evaluation method followed for continuous internal assessment and
	semester exam
C15	Availability of faculty for interaction and guidance
C16	Mechanisms available to redress academic grievances
C17	Helpful attitude of administrators, staff and non-teaching staff to provide suitable
	campus culture and atmosphere
C18	Library facilities
C19	Lab / ICT facilities
C20	Day Scholar facilities / Hostel facilities
C21	The recreational and student counselling facilities
C21	Methodology followed in extension activities
C22	Extracurricular activities available and student participation in them
022	i
C23	The scope offered for enhancing knowledge and skills through various clubs

Internal Quality Assurance Cell (IQAC) Karunya Institute of Technology and Sciences Coimbatore – 641 114

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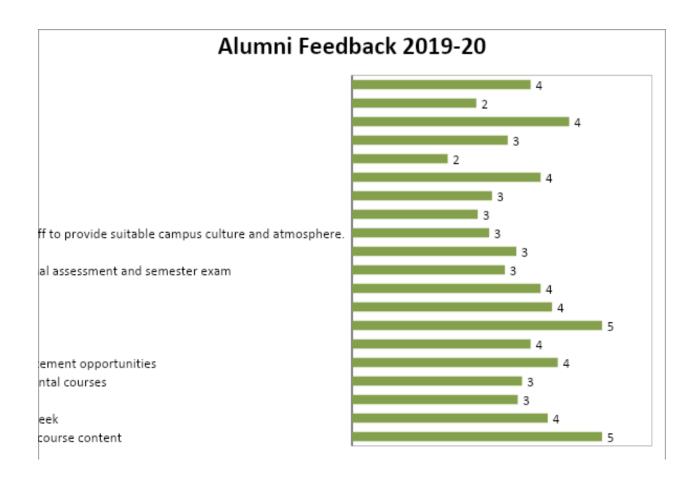
IQAC – Alumni Feedback

#	Criteria	Very Good	Good	Average	Poor	Very Poor
	A) Course Content of Program Att	ended				
1	The level of knowledge enrichment achieved through the course content	/				
2	Allotment of credits for each course and teaching hours per week		/			
3	The syllabus, design, resource and outcome of each course			/		
4	Choice provided to select elective courses and inter departmental courses					
5	The course content enabled acquiring of skills relevant to placement opportunities		/	7		
	B) Industry Relevance of Course C	ontent				_
6	Courses give more importance to ethical practices so as to mould the personality traits of learners		/			
7	Courses taught link the knowledge they gain with the real world situations		/			
8	Courses impart more practical knowledge than theory		/			-
9	Course design narrows the gap between Industry and academia					
	C) Teaching and Evaluation		,	_	1	
10	Teaching method followed by teachers		~		-	-
11	Syllabus portions for each course given for self-study and learning in forms of assignments, seminars, etc.					
12	Preparation, communication, and helpful attitude of teachers in assisting the learners		/	1		
13	Weightage given to different components of continuous internal assessment and the way in which they are implemented		V			
14	Fairness of evaluation method followed for continuous internal assessment and semester exam	~				
15	Availability of faculty for interaction and guidance		V	-		
16	Mechanisms available to redress academic grievances			-		
17	Helpful attitude of administrators, staff and non-teaching staff to provide suitable campus culture and atmosphere				V	1
	D) Facilities				N	
18	Library facilities			-	1	1
19	Lab / ICT facilities			/	V	1
20	Day Scholar facilities / Hostel facilities	1	V		1	

	The recreational and student counselling facilities E) Outreach Activities		-	-
8	e II and in extension activities		V	-
18	Methodology followed in extension activities			
23	Extracurricular activities available and student			-
200	participation in them			1
24	The scope offered for enhancing knowledge and skills			_
24	through various clubs F) Overall		/	
		V		
25	Overall rating of the program and its implementation			

Signature

FEEDBACK ABOUT THE IN	
Do you feel proud to be associated with your institution	as an assertion
1/5	
How do you rate developmental activities organized by overall development?	
s. Are you willing to contribute to the development of the	Institution / Department? How?
	Institution / Department? How?
	Institution / Department? How?
	Institution / Department? How?
4. Your vision for the Department	Institution / Department? How?
3. Are you willing to contribute to the development of the 4. Your vision for the Department 5. Any other suggestions/comments: Alumn mg Mudent Inh.	



2. Feedback from Students

Feedback from the students on different criteria such as curriculum, Teaching, facilities, guidance and extra-curricular activities are collected during class hours every semester and based on the suggestions, appropriate improvements are made.

	Criteria used for analysis
C1	Choice Based Credit System and Course Design
C2	Choice of course content to meet placement requirement
C3	Knowledge and intellectual enhancement through course content
C4	Teaching hours per week and credits allotted for each course
C5	Syllabus and suggestion of resources for further reading
C6	Freedom in selecting elective and inter-departmental courses
C 7	Teaching method followed by teachers
C8	Focus on practical knowledge, assignments and activities
C9	Preparation, communication and attitude of teachers

C10	Weightage given to different components of continuous internal assessment and its
	implementation
C11	Fairness of evaluation method followed for continuous assessment and semester
	exam
C12	Availability of faculty for interaction and guidance
C13	Mechanisms available to redress academic grievances
C14	Helpful attitude of administrators and non-teaching staff to provide conducive
	atmosphere for learning
C15	Library facilities
C16	Lab / ICT facilities
C17	Residence facilities
C18	Recreational and student counselling facilities
C19	Procedure followed in extension activities
C20	Extracurricular activities available and student participation
C21	scope offered for enhancing knowledge and skills through various clubs
C22	Overall rating of the program and other facilities provided

IQAC - Student Feedback on Academic Quality

Department: Committee

Reg. No. of Student: VRC ABBA 628

	1. Very Good 2. Good 3. Average 4. Poor		5. Very Poor			
	1. Very Good 2. Good 2, 100 g	1	2	3	4	5
	Criteria					
A) Aca	ademic Course	1	1	T		1
	Choice Based Credit System and Course Design	-	-	+		1
2	Choice of course content to meet placement requirement	-		-	-	+
3	Knowledge and intellectual enhancement through course content				-	1
4	Teaching hours per week and credits allotted for each course			-	-	+
5	Syllabus and suggestion of resources for further reading			-	-	1
6	Freedom in selecting elective and inter-departmental courses					
	eaching and Evaluation					-
_	Teaching method followed by teachers					-
7	Focus on practical knowledge, assignments and activities					-
8	Preparation, communication and attitude of teachers					-
9	Preparation, communication and attitude of testinious					1
10	Weightage given to different components of continuous internal assessment and its implementation	-	-	+	-	+
11	Fairness of evaluation method followed for continuous assessment and semester exam			-	-	1
12	Availability of faculty for interaction and guidance			-	+	-
13	Mechanisms available to redress academic grievances			-	-	1
14	Helpful attitude of administrators and non-teaching staff to provide conducive atmosphere for learning					/
CLE	Facilities					_
15	Library facilities				-	
16	Lab / ICT facilities			_	-	-
17	Residence facilities				-	1
18	Recreational and student counselling facilities					1
	Guidance				-	-
19	Procedure followed in extension activities					1
	Extension			,		-
20	The state of the s					-
21	scope offered for enhancing knowledge and skills through					-
EV	Overall					
22	the arrange and other facilities provided					

