Reg.No. \_\_\_\_\_\_\_\_\_\_\_\_



**UNIVERSITY**

(Karunya Institute of Technology & Sciences)

(Declared as Deemed-to-be University under Sec.3 of the UGC Act, 1956)

**End Semester Examination –April/May– 2017**

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| **Code :** | **14CS2017** | **Duration :** | **3hrs** |
| **Sub. Name :** | **ENTERPRISE RESOURCE PLANNING** | **Max. marks :** | **100** |

**ANSWER ALL QUESTIONS (5 x 20 = 100 Marks)**

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| **Q. No.** | **Sub Div.** | **Questions** | **Course**  **Outcome** | **Marks** |
| 1. |  | Discuss the road map for successful ERP implementation. | CO1 | 20 |
| (OR) | | | | |
| 2. | a. | Discuss the transformation of organizations from E-commerce users to E-businesses. | CO1 | 10 |
|  | b. | Discuss the different phases of Business process Reengineering. | CO1 | 10 |
| 3. |  | Describe the transformation of SCM from the battle field to business. | CO1 | 20 |
|  | | | | |
| 4. |  | Explain the ERP systems which help to improve the performance of the organization by integrating the different functional modules. | CO1 | 20 |
| 5. |  | Formulate the different Human resource management options available in HR Module in ERP systems. | CO2 | 20 |
| (OR) | | | | |
| 6. |  | Elobarate the ERP implementation (transition) stratergies and its advantages and disadavantages. | CO2 | 20 |
| 7. |  | Explain the following of contract details with   1. Package vendor 2. Package consultants 3. Package employees | CO2 | 20 |
| (OR) | | | | |
| 8. |  | Summarize the success and the failure factors of an ERP implementation. | CO3 | 20 |
|  | | **Compulsory:** |  |  |
| 9. |  | Explain the following in total quality management   1. Characters of TQM 2. Common goals of ERP andTQM | CO3 | 20 |

ALL THE BEST